

# Data Continuity

*Peace of mind about your records and data.*

## “What is your city’s most critical asset?”

City clerks often respond: “Our data.”

So, what if you need to recover your data, quickly, if a city server fails or a disaster—such as a tornado or flooding—strikes?

Will your existing data backup solution recover your data—whether it’s tape, an external hard drive, or consumer-grade online data backup?

Ask yourself the following questions?

- Are you absolutely sure that **all** of your critical data is backed up?
- When did you last test your data backup? Do you know for sure that you can recover your data?
- If you lost your data, who would be impacted? Employees? Businesses? Citizens? How would they be impacted? And for how long?
- How fast can you recover your data after a disaster? Will your systems be running when your citizens and businesses need you the most?

If you want peace of mind, our Data Continuity service meets all of your city’s data backup and disaster recovery needs. From restoring a single file to quickly recovering all of your data after a full disaster, we help keep your city running with no problems or worries.

## Our Data Continuity service will:

- **Provide 24/7/365 backups for selected Windows servers and workstations.** Our Data Continuity Appliance (DCA) features fully automated technology that continuously backs your data up without needing your manual intervention.
- **Hourly onsite backups.** We perform hourly backups to minimize the potential for data loss—providing quick near recovery of your data from our onsite DCA. The DCA is great for restoring files as needed, or even acting as your server, if your server goes down, until you procure replacement parts or equipment.
- **Daily offsite backups.** With all of your data sent to two offsite data centers (one on the East Coast and one on the West Coast), you’ll be able to recover your data in the event of a catastrophe—even if the onsite DCA is destroyed. While you procure new server equipment after the disaster, we will host your servers from our data center.
- **Encryption to protect the security of your data.** We provide 256-bit encryption for all of your backed up data (onsite, in-transit, and offsite) — giving it the highest security.
- **Efficient storage to keep costs down.** We provide modern technology to minimize storage requirements—which keeps costs down.
- **Ongoing, real-time monitoring of your backups.** Our team monitors and manages your backed up data, flagging and addressing problems as needed.
- **Quarterly data backup testing and auditing.** To give you peace of mind, we test your data quarterly to make sure that your data will be recovered in the event of a disaster.

Questions about your data backup? Reach out to us today.

Dave Mims | 770.670.6940 x110  
davemims@sophicity.com  
www.sophicity.com

Powered by  
**Sophicity**